

BALGOWAN HOUSE

RESIDENTIAL & NURSING HOME



Exceptional Care
by the sea

balgowanhouse.com

Our Services

✓ Highly Qualified and experienced staff

✓ All staff recruited locally, with no routine agency use

✓ Work closely with local GP practices although use own if preferred

✓ Visiting GP, Dentist, Chiropodist, Hairdresser, Optician and Clergy

✓ Bespoke care plans

✓ Warm and inviting atmosphere

✓ No restrictions on visiting times



Nursing Care

At Balgowan House, we have earned an outstanding reputation for our exceptional nursing care facilities.

Our dedicated team of highly qualified care professionals are available 24/7 to deliver personalised nursing and personal care, tailored to the unique needs of each resident. Here, we ensure every individual receives the utmost attention and support they deserve.

Residential Care

Balgowan House pride ourselves on providing exceptional residential care in beautifully furnished rooms, luxuriously decorated, comfortable communal indoor living, and picturesque outdoor spaces with spectacular views of the sea, and exquisite Kent countryside. We understand that each resident's needs are unique and take time to create bespoke care plans to offer the right level of exceptional support for each of our residents.

We warmly welcome family and friends, encouraging visits to share a meal or simply spend quality time together. Our goal is to create a nurturing environment where everyone feels at home.





Balgowan House

Located close to the picturesque Saltwood Village Green, Balgowan House was originally built over 100 years ago as an impressive family house. With the addition of later extensions, the building now provides a warm and friendly environment in which to reside and enjoy a comfortable and distinctly family feel.



Our Ethos

At Balgowan House commitment to delivering exceptional care for our residents is unrivalled. Our ethos centres around fostering a serene, refined, and nurturing environment that encourages our residents to lead as fulfilling, engaging, and independent lives as possible. From the moment you step through our doors, you'll be greeted by first class hospitality and welcomed into beautifully decorated accommodations. Our delicious meals and warm, inviting atmosphere are designed to make every resident feel at home. Our aim is to create an inviting and comfortable sanctuary that feels like a cherished home away from home.

Infection Control

Balgowan House recognises its responsibilities and clearly communicates the safe working practices required for infection prevention and control to all staff.

Balgowan House is committed to minimising the risk of infection in our home by ensuring good standards of basic hygiene and applying universal infection control procedures.

Balgowan House achieves this through a robust risk assessment process, implementation of effective controls and the provision of PPE, appropriate training and equipment to all staff and visitors.

What is about Home

Our Facilities

- ✓ Beautiful rooms with TV
 - ✓ Delicious and nutritious food
 - ✓ Nurse call systems
 - ✓ Choice of beautifully decorated communal areas
 - ✓ Individually designed, quality furnishing and décor throughout the home
 - ✓ Wi-Fi available throughout the home
- ✓ Comprehensive selection of moving and handling equipment
- ✓ Profiling beds with safety rails are available whenever required
- ✓ Personalised range of pressure relieving mattresses and cushions
- ✓ Bath and shower facilities designed to suit all needs
- ✓ Spectacular outdoor spaces



Activities

We encourage residents at the home to fulfil their potential and lead active lives.

We have a dedicated Activities Coordinator who ensures that each resident can participate in activities tailored to them or as part of a group, daily.

Aside from the daily programme, we have weekly events from external groups, e.g. singers.

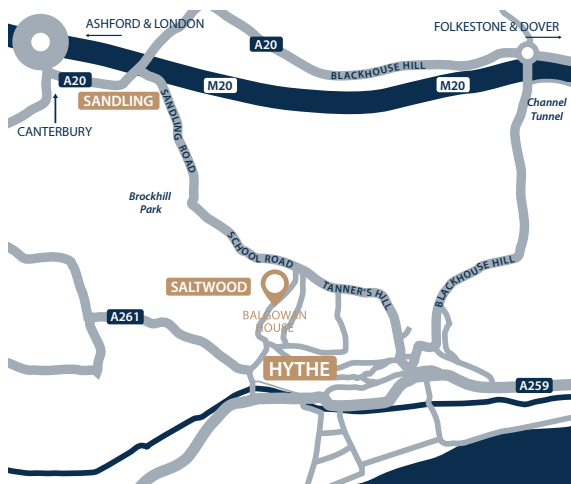
The ethos of the home is that every moment has the potential for a resident to be stimulated and engaged in fulfilling their social needs.



“ We are eternally grateful to the staff at Balgowan for the wonderful care so willingly given to our Dad. It was so comforting to see him settled and happy ”

Location

We are located within a short drive of the M20 (Junction 11) with easy access to the centre of Hythe and bus routes with links to Folkestone, Canterbury and Romney Marsh. The nearest mainline stations are at Sandling and Folkestone with Ashford International station and Eurotunnel ten minute away.



BALGOWAN HOUSE 46 Bartholomew Lane, Hythe CT21 4BX
Home Manager: ann-marie.miles@hythecare.com
Admission Enquiries: enquiry.balgowan@hythecare.com
Tel: 01303 266782 balgowanhouse.com